

WES in JORDAN
Launching of the Non-Revenue Water Policy for Jordan
&
WES National Meeting

Information Notes and Agendas

Thursday 23 May 2024

Kempinski Hotel, Al Reem Hall

Amman, Jordan

On the 23rd of May 2024, two events are to be organised back-to-back in Amman, Jordan, namely:

- A. The **Launching of the Non-Revenue Water Policy for Jordan**, in the context of the WES activity “Elaboration of Non-Revenue Water Policy for Jordan”, to be held from **09:30 am to 12:00 pm**
- B. The **WES National Meeting** to be held from **12:15 pm to 14:30 pm**

INFORMATION NOTE

PART A: LAUNCHING OF THE NON-REVENUE WATER POLICY FOR JORDAN

1. CONTEXT

As part of the water component of the EU funded “Water and Environment Support (WES) in the ENI Southern Neighbourhood region” project, the activity entitled “Elaboration of non-revenue water policy for Jordan” is about to be completed in partnership with the Ministry of Water and Irrigation (MWI) and the Central Non-Revenue Water (NRW) Unit.

The **overall objective** of this activity is to support Jordan’s water sector in its on-going efforts to reduce non-revenue water, thus contributing to improved network efficiency, improved service provision and increased cost recovery in order to achieve the national goals for reduced and sustained NRW - consistent with the provisions of Jordan’s National Strategy for Water (NSW).

The **specific objectives of the activity** are to assist the Jordanian Ministry of Water and Irrigation in the elaboration of a NRW policy that builds on the real situation and lessons learnt from pilot projects and other works in Jordan and sets clearly defined rules for the development and implementation of NRW reduction and control in the country in accordance with the NSW.

During the past year, the first version of the **non-revenue-water policy document was drafted**. A technical taskforce formed by the Minister of Water and Irrigation was designated to review it during a 2-day retreat that was held in September 2023 in the Dead Sea. Since then, more interviews were carried out to ensure the inclusion of the main actors’ views and concerns in the policy draft after which an online workshop was held on 11 March 2024 to validate the revised draft. The document was hence revised to reflect all the comments received including from the main donors engaged in NRW reduction and management interventions.

Furthermore, the policy was **developed in close conjunction with the approved NRW Strategy and Action Plan** and as such, **has to be seen as a complementary approach to support and guide the implementation of the approved NRW strategy within the water sector institutions**.

2. TARGET ZONE

The activity is applicable at the national level and concerns NRW in the entire country.

3. OBJECTIVES OF THE EVENT

The event aims to:

1. Launch the NRW policy in the Water Sector;
2. Present the final policy statements;
3. Agree with the partners and stakeholders on the way forward for the implementation of the NRW policy and to ensure impact.

The expected event’s results:

The final NRW policy document is officially launched in the water sector and is widely disseminated amongst the main beneficiaries and beyond.

The way forward and the recommendations for its implementation and ensuring impact are discussed and agreed upon with the main beneficiaries and stakeholders.

4. PARTICIPATION

This launching event will involve executives and officials representing relevant institutions and personnel from the MWI, the Water Authority of Jordan (WAJ), the Utility Performance Monitoring Unit (UPMU) the Project Management Directorate (PMD) and water utilities (such as directors responsible for: operation and maintenance (O&M), NRW, GIS department, customers department (metering, billing, etc.), and other stakeholders relevant for the activity including donors active in the NRW reduction efforts in Jordan

Specifically, the stakeholders to be involved include the following:

1. Ministry of Water and Irrigation;
2. Water Authority of Jordan;
3. The Project Management Directorate (PMD);
4. The Utility Performance Monitoring Unit (UPMU);
5. The central NRW Unit;
6. The Water utilities (Miyahuna incl. Balqa, Yarmouk Water, Aqaba Water Company incl. Karak, Tafieleh and Ma'an);
7. The main donors active in NRW projects (EU, USAID, KFW, EIB, JICA, GIZ, AFD and the World Bank);
8. Ministry of Finance;
9. Ministry of Planning and International Cooperation.

Other relevant stakeholders will be identified with the focal point and targeted as needed such as:

- The Parliamentary "Agriculture, Water and Badia" Committee;
- Representatives of local authorities (municipality, elected officials or local councils);
- Environmental and water-related NGOs;
- Academia and local consultants;
- Women's and youth organizations in the region;
- Community representatives;
- Public security department / police/ Environment Rangers;
- Media concerned with water issues at local level.

5. MODERATION, RESOURCE PERSONS & EXPERTS

- Professor Michael SCULLOS – Team Leader (WES) and moderator of the event
- Mr. Udo KACHEL – Senior Expert in NRW management and Policy formulation International expert (WES)
- Mr. Ehab QURAN – Local NRW Expert (WES)
- Ms. Mouna BATAINEH (Eng.) – Head of NRW Central Unit
- Mr. Ahmad BALI – WES Focal Point and Head of Planning of Water Demand Department (MWI)
- Ms. Suzan TAHA (Eng.) – Water Key Expert (WES)
- Dr. Emad ADLY – Stakeholders Engagement and Impact Evaluation Expert (speaker) (WES) (tbc)

6. INTERPRETATION

Interpretation in EN/AR/ AR/EN will be available.

7. DATE AND VENUE

The **launching event** will take place in Amman at Kempinski Hotel, Al Reem Hall, Abdul Hamid Shouman St · Shmeisani, Amman 11194, on the 23rd of May 2024, between 09:30 am and 12:00 pm local time.

8. AGENDA

See Part A of the provisional agenda in the last page of the present document.

INFORMATION NOTE

PART B: WES NATIONAL MEETING IN JORDAN

1. CONTEXT

As part of the EU funded 'Water and Environment Support (WES) project in the ENI Southern Neighbourhood region' project, national meetings are held in the project Partner Countries in order to take stock of the progress, impact, degree of capitalisation of the WES activities. They also form a platform for other EU funded projects and processes initiated by others working on water use efficiency and environmental protection, to present their achievements, enhance synergies and complementarity and promote interlinkages. **The specific WES National Meeting in Jordan, concerning mainly the project's Water Component, is organized in partnership with the Ministry of Water and Irrigation and the EU Delegation to Jordan.**

2. MEETING OBJECTIVES

The National Meeting of the WES project in Jordan will be dedicated to the presentation of the achievements made to date in the water component of the project and its related activities (at national and regional level) and to exchange on these activities, and on possible future actions with beneficiaries, stakeholders, and key actors (national authorities, EU Delegation, donors). Other projects supported by EU funds or by other donors will be invited to present their work, **in a framework of cooperation and potential future synergies with the WES Project and its successor project for 2024-2027.**

3. PARTICIPATION

This meeting will involve officials representing the Ministry of Water and irrigation, and other relevant ministries and government agencies involved in water, irrigation, agriculture, environment, land use planning, etc. as well as representatives of local authorities, the private sector, research institutions, experts, farmers, etc.

Water projects relevant to water use efficiency and IWRM supported by EU funds or by other donors, environmental and water-related NGOs, women's and youth organisations working on water related issues are also invited.

4. MODERATION & RESOURCE PERSONS

- Professor Michael SCULLOS – Team Leader (WES) and moderator of the consultation
- Ms. Mona BATAINEH (Eng.) – Director Central NRW Unit (speaker)
- Mr. Ahmad BALI – WES Focal Point and Head of Planning of Water Demand Department (MWI)
- Ms. Suzan TAHA (Eng.) – Water Key Expert (WES) (speaker)
- Ms. Lisa PAPADOGEORGAKI – Communication and Networking Key Expert (WES) (speaker)
- Dr. Emad ADLY – Stakeholders Engagement and Impact Evaluation Expert (speaker)

5. INTERPRETATION

Interpretation in EN/AR and AR/EN will be available.

6. DATE AND VENUE

The **National Meeting** will take place in Amman at Kempinski Hotel, Al Reem Hall, Abdul Hamid Shouman St · Shmeisani, Amman 11194 Jordan, on the 23rd of May 2024, between 12:15 and 14:30 pm local time.

7. AGENDA

See Part B of the provisional agenda on the next page.



AGENDA
WES in JORDAN
Thursday 23 May 2024

PART A: LAUNCHING OF THE NON-REVENUE WATER POLICY FOR JORDAN

09:30 am to 12:00 pm

PART B: WES NATIONAL MEETING

12:15 pm to 14:30 pm

Kempinski Hotel, Al Reem Hall
Amman, Jordan

09:00 - 09:30	ARRIVAL AND REGISTRATION
09:30 - 12:00	PART A: LAUNCHING OF THE NON-REVENUE WATER POLICY FOR JORDAN
09:30 - 09:45	OPENING CEREMONY
	<ul style="list-style-type: none"> - Welcoming and Opening Speeches Professor Michael SCULLOS, WES Team Leader H.E. Dr. Jihad MAHAMEED, Secretary General, Ministry of Water and Irrigation (MWI) of Jordan Mr. Omar ABU EID, Energy, Environment & Climate Change Programme Manager, Delegation of the European Union to Jordan
09:45 - 09:55	PRESENTATION OF THE ACTIVITY AND EVENT'S PROCEEDINGS
	Ms. Suzan TAHA, WES Key Water Expert
09:55 - 10:20	FEATURES OF THE NRW POLICY AND POSSIBLE IMPACT
	<ul style="list-style-type: none"> - Presentation of the Main Features of the NRW policy (25 min) Mr. Udo KACHEL, Senior Expert in NRW management and Policy formulation, WES International Expert
10:20 - 11:05	THE NRW POLICY STATEMENTS (45 MINUTES)
	<ul style="list-style-type: none"> - Presentation of the NRW policy statements (45 min) Mr. Udo KACHEL, Senior Expert in NRW management and Policy formulation, WES International Expert Ms. Mona BATAINEH, Director Central NRW Unit, MWI
11:05 - 11:35	FOLLOW UP AND WAY FORWARD (30 MIN)
	<ul style="list-style-type: none"> - Presentation - follow up and way forward (15 min) H.E. Dr. Mohammad ALDWEIRI, Assistant Secretary General for strategic Planning Affairs, MWI - Open discussion (15 min) All participants
11:35 - 12:00	IMPACT MONITORING, CLOSURE AND EVALUATION OF THE EVENT
	<ul style="list-style-type: none"> - Impact monitoring and stakeholder engagement (5 min) Dr. Emad ADLY, WES Expert Stakeholders Engagement and Impact Evaluation - Possible stakeholder actions for greater impact - stakeholder engagement form (10 min) All Participants – facilitated by Dr. Emad ADLY, WES Expert Stakeholder Engagement and Impact Assessment - Concluding remarks (5 min) Prof. Michael SCULLOS, WES Team Leader - Event Evaluation Form (5 min) All participants
12:00 - 12:15	BREAK
12:15 - 14:30	PART B: WES NATIONAL MEETING
12:15 - 12:30	OPENING REMARKS
	<ul style="list-style-type: none"> Prof. Michael SCULLOS, WES Team Leader Mr. Omar ABU EID, Energy, Environment & Climate Change Programme Manager, Delegation of the European Union to Jordan H.E. Dr. Jihad MAHAMEED, Secretary General, Ministry of Water and Irrigation H.E. Eng. Tha'er ALMOMANI, Assistant Secretary General for Technical Affairs, Ministry of Water and Irrigation Mr. Ahmad BALI, WES Water Focal Point and Head of Planning of Water Demand Department, Ministry of Water and Irrigation
12:30 - 13:15	PROGRESS OVERVIEW OF THE WES ACTIVITIES IN JORDAN
	<ul style="list-style-type: none"> Short presentation of the WES activities at national and regional level (water component) - achievements and lessons learnt. - WES Project Overview: Prof. Michael SCULLOS, WES Team Leader - Water Component: Ms. Suzan TAHA, WES Key Water Expert, Ms. Mona BATAINEH, Central NRW Unit and Mr. Ahmad BALI, Water Focal Point, Ministry of Water and Irrigation



	<p>- Communication on WES Project Activities: Ms. Lisa PAPADOGEORGAKI, WES Key Expert for Communication and Networking Stakeholders Engagement and Impact Evaluation: Dr. Emad ADLY, WES Expert Stakeholder Engagement and Impact Assessment</p>
13:15 - 13:35	FEEDBACK ON THE WES EXPERIENCE SO FAR
	<p>- Discussion with the country's stakeholders on the WES national and regional activities carried out <i>moderated by Prof. Michael SCUULLOS, WES Team Leader</i></p>
13:35 - 14:00	SYNERGIES WITH OTHER PROJECTS AND PROCESSES CONTRIBUTING TO WATER USE EFFICIENCY AND ENVIRONMENTAL PROTECTION IN JORDAN
	<p>- Feedback on demonstration projects in the water sector: Water-efficient Innovative Solutions Portfolio for Enhancing Resilience (WISPER) <i>Presented by: Dr Luna HADID and Dr. Amer SWEITY, National Agricultural Research Centre, Jordan's Ministry of Agriculture (tbd)</i></p> <p>- Insights from the USAID funded Water Governance Activity (WGA) project <i>Presented by: Mr. Tamer AL-ASSA'D, Deputy Chief of Party (DCOP), Technical, Senior Water Utility Expert</i></p> <p>- Presentation of the USAID funded Jordan Water Efficiency and Conservation (WEC) Activity <i>Presented by: Ms. Rania ALZOUBI, DCOP and Mr. Adel ALOBEIAAT, Policy & Land Use Planning Specialist (tbd)</i></p>
14:00 - 14:15	DISCUSSION ON FOLLOW UP ACTIONS AND THE NEXT PHASE
	<p>- Open discussion on consolidation actions and the next step/phase <i>Facilitation: Prof. Michael SCUULLOS, WES Team Leader, Dr. Emad ADLY, WES Expert Stakeholder Engagement and Impact Assessment</i> <i>Ms. Suzan TAHA, WES Water Key Expert</i></p>
14:15 - 14:30	CLOSURE
	<p>- Concluding remarks: Prof. Michael SCUULLOS, WES Team Leader - Workshop Evaluation Form: to be completed by all participants</p>
14:30	LUNCH

Note: Coffee and an assortment of snacks will be available throughout the meeting